

## Disability Access Litigation and Compliance

The stakes are high – the ability of persons with disabilities, advocacy groups and the Department of Justice to bring non-compliance lawsuits puts businesses at significant litigation risk.

### Overview

Title III of the Americans with Disabilities Act (ADA) requires businesses providing goods and services to the public to ensure its products and facilities are accessible to individuals with disabilities. These Title III mandates create complicated compliance issues at the federal, state and local levels that many businesses are only now beginning to grapple with and understand.

The Disability Access Litigation and Compliance (DALC) Resource Group at Jackson Lewis P.C. is one of the largest and most geographically diverse accessibility defense practices in the United States. The DALC team is comprised of more than 20 talented attorneys who provide litigation defense and counseling services on a wide array of federal and state accessibility laws governing places of public accommodations, commercial facilities, housing and examinations and courses.

Our depth, scope and collaboration — the hallmarks of Jackson Lewis' DALC Resource Group — enable us to spot trends early and develop effective, practical compliance and defense strategies for our clients. We have successfully defended or resolved thousands of lawsuits and claims brought under Title III of the ADA, including analogous state and local accessibility laws, and the Fair Housing Act as well as matters involving alleged violations of Title II of the ADA and Section 504 of the Rehabilitation Act.

### Litigation Defense

With an unsurpassed national footprint and deep bench, the DALC Resource Group can rapidly and seamlessly staff a defense of accessibility lawsuits with experienced, talented attorneys wherever they are filed in the United States. We have defended or resolved thousands of single plaintiff and class actions lawsuits in a wide variety of industries including retail, real estate, construction, hospitality, transportation, health care, technology and higher education.

### Government Investigations

DALC attorneys handle numerous accessibility investigations conducted by the U.S. Departments of Education, Housing and Urban Development, Justice and Transportation and their state agency counterparts. These investigations have included some of the most challenging issues for businesses, landlords and real estate developers including facility accessibility, website accessibility, effective communication, sign language interpreters, transportation services and service animals.

### Advice and Counsel

Our advice and counsel services are aimed at risk management and preventing accessibility claims before they become a lawsuit. Drawing on a vast reservoir of experience, attorneys in the DALC Resource Group provide practical, cost-effective

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solutions to avoid legal problems, including responding to customer accessibility complaints. Frequently, we are consulted at the design stage of construction on a wide range of accessibility issues to ensure that facilities are constructed or renovated in conformance with federal and state accessible design standards.

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\*The National Operations Center serves as the firm's central administration hub and houses the firm's Facilities, Finance, Human Resources and Technology departments.