

Alternative Dispute Resolution

The proliferation of employee lawsuits has led many employers to consider in-house programs for handling complaints and alternative means to resolve disputes without litigation.

Overview

Jackson Lewis counsels employers on all aspects of alternative dispute resolution, from creating, designing and evaluating pre-dispute issue resolution procedures to training management, coordinating implementation and assessing effectiveness.

We advise employers on a variety of programs, including:

- Internal mediation;
- Ombudsman;
- Peer review; and
- Voluntary and/or mandatory arbitration.

When challenged by an employee or government agency, our attorneys have defended arbitration agreements and have represented employers at all levels of state and federal courts, including the United States Supreme Court.